Patient Safety **Human Factors** Series

# Systems Approach to Patient Safety including Human Factors

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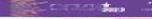


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# **Patient Safety A Human Factors Approach**

Cynthia A. Oster, Jane S. Braaten

# **Patient Safety A Human Factors Approach:**

Patient Safety Sidney Dekker, 2016-04-19 Increased concern for patient safety has put the issue at the top of the agenda of practitioners hospitals and even governments The risks to patients are many and diverse and the complexity of the healthcare system that delivers them is huge Yet the discourse is often oversimplified and underdeveloped Written from a scientific human factors Handbook of Human Factors and Ergonomics in Health Care and Patient Safety, Second Edition Pascale Carayon, 2011-11-09 The first edition of Handbook of Human Factors and Ergonomics in Health Care and Patient Safety took the medical and ergonomics communities by storm with in depth coverage of human factors and ergonomics research concepts theories models methods and interventions and how they can be applied in health care Other books focus on particular human factors and ergonomics issues such as human error or design of medical devices or a specific application such as emergency medicine This book draws on both areas to provide a compendium of human factors and ergonomics issues relevant to health care and patient safety The second edition takes a more practical approach with coverage of methods interventions and applications and a greater range of domains such as medication safety surgery anesthesia and infection prevention New topics include work schedules error recovery telemedicine workflow analysis simulation health information technology development and design patient safety management Reflecting developments and advances in the five years since the first edition the book explores medical technology and telemedicine and puts a special emphasis on the contributions of human factors and ergonomics to the improvement of patient safety and quality of care In order to take patient safety to the next level collaboration between human factors professionals and health care providers must occur This book brings both groups closer to achieving that goal 
Patient Safety Culture Patrick Waterson, 2018-10-09 How safe are hospitals Why do some hospitals have higher rates of accident and errors involving patients How can we accurately measure and assess staff attitudes towards safety How can hospitals and other healthcare environments improve their safety culture and minimize harm to patients These and other questions have been the focus of research within the area of Patient Safety Culture PSC in the last decade More and more hospitals and healthcare managers are trying to understand the nature of the culture within their organisations and implement strategies for improving patient safety The main purpose of this book is to provide researchers healthcare managers and human factors practitioners with details of the latest developments within the theory and application of PSC within healthcare It brings together contributions from the most prominent researchers and practitioners in the field of PSC and covers the background to work on safety culture e g measuring safety culture in industries such as aviation and the nuclear industry the dominant theories and concepts within PSC examples of PSC tools methods of assessment and their application and details of the most prominent challenges for the future in the area Patient Safety Culture Theory Methods and Application is essential reading for all of the professional groups involved in patient safety and healthcare quality improvement filling an important gap in the current

market **Around the Patient Bed** Yoel Donchin, Daniel Gopher, 2013-10-16 The occurrence of failures and mistakes in health care from primary care procedures to the complexities of the operating room has become a hot button issue with the general public and within the medical community Around the Patient Bed Human Factors and Safety in Health Care examines the problem and investigates the tools to improve health care Structural Approaches to Address Issues in Patient Safety Susan D. Moffatt-Bruce, 2019-10-24 This volume delves into the potential that design thinking can have when applied to organizational systems and structures in health care environments to mitigate risks reduce medical errors and ultimately improve patient safety the quality of care provider well being and the overall patient experience patient safety action plan 2021-2030 World Health Organization, 2021-08-03 Patient safety is fundamental to the provision of health care in all settings However avoidable adverse events errors and risks associated with health care remain major challenges for patient safety globally The Seventy second World Health Assembly in 2019 adopted resolution WHA72 6 on global action on patient safety and mandated for development of a global patient safety action plan This global action plan was adopted by Seventy Fourth World Health Assembly in 2021 with a vision of a world in which no one is harmed in health care and every patient receives safe and respectful care every time everywhere The purpose of the action plan is to provide strategic direction for all stakeholders for eliminating avoidable harm in health care and improving patient safety in different practice domains through policy actions on safety and quality of health services as well as for implementation of recommendations at the point of care The action plan provides a framework for countries to develop their respective national action plans on patient safety as well to align existing strategic instruments for improving patient safety in all clinical and Handbook of Human Factors and Ergonomics in Health Care and Patient Safety Pascale health related programmes Carayon, 2016-04-19 The first edition of Handbook of Human Factors and Ergonomics in Health Care and Patient Safety took the medical and ergonomics communities by storm with in depth coverage of human factors and ergonomics research concepts theories models methods and interventions and how they can be applied in health care Other books focus on particular human High Reliability Organizations, Third Edition Cynthia A. Oster, Jane S. Braaten, 2025-10-02 Oster and Braaten outline the history of safety science and high reliability challenges and barriers in harm prevention in clinical practice and the importance of health equity This book is recommended reading for those who wish to strive for superb quality and safety in healthcare Ann Scott Blouin PhD RN LFACHE Assistant Professor Loyola University Chicago Marcella Niehoff School of Nursing Board Secretary Institute for Healthcare Improvement President PSQ Advisory retired Former Executive Vice President The Joint Commission Patient safety and quality of care are critical concerns of healthcare consumers payers providers organizations health systems and governments Evidence shows that high reliability methods enable the most efficient safe and effective care however these methods are not the standard in all healthcare systems Nurses who are on the front line of providing safe and effective care are ideally situated to drive high reliability High

Reliability Organizations A Healthcare Handbook for Patient Safety Quality Third Edition equips nurses and healthcare professionals with the tools necessary to establish an error detection and prevention system In this new edition authors Cynthia A Oster and Jane S Braaten build on the foundation of previous editions with best practices relevant exemplars and important discussions about cultural aspects essential to sustainability solidifying process improvements and highlighting the contributing factors that lead to enhanced outcomes TABLE OF CONTENTS Part 1 High Reliability The Imperative Remains Chapter 1 High Reliability Organizations HROs Reflections on the Essence of HRO and the Application to Healthcare Chapter 2 Drivers for Patient Safety Chapter 3 Current Quality Drivers Chapter 4 Organizational Culture and Psychological Safety Breaking Down Barriers Chapter 5 Safety Leadership Commitment to High Reliability Organizing Chapter 6 Health Equity and High Reliability Connecting the Dots for Patient Safety Part 2 HRO Concepts and Application to Practice Preoccupation With Failure Chapter 7 Using Failure Mode and Effects Analysis to Predict Failure Chapter 8 Paying Attention to Close Calls and Near Misses Part 3 HRO Concepts and Application to Practice Reluctance to Simplify Chapter 9 Human Factors Engineering for Reducing and Recovering From Error Chapter 10 10 Root Cause Analysis Effective Investigations for High Reliability Chapter 11 Fostering Just Culture in High Reliability Organizations How Far Have We Come Part 4 HRO Concepts and Application to Practice Sensitivity to Operations Chapter 12 Alarm Safety Working Solutions Chapter 13 Innovative Technology Standardization and the Impact on High Reliability Chapter 14 Tiered Safety Huddles Part 5 HRO Concepts and Application to Practice Deference to Expertise Chapter 15 The Current Need for Interprofessional Collaborative Care and Teamwork Chapter 16 Meaningful Patient Engagement Best Practice for High Reliability Chapter 17 Pediatric Patient Safety Utilizing Safety Coaching as a Strategy Toward Zero Harm Part 6 HRO Concepts and Application to Practice Commitment to Resilience Chapter 18 Designing Resilience Into the Work Environment Chapter 19 Building High Reliability Through Simulation Chapter 20 Building Resilience Through Team Training Rapid Response and In Hospital Cardiac Arrest Events Chapter 21 Sustaining a Culture of Safety Part 7 Assimilation Into Practice Across the Continuum Chapter 22 Ambulatory Care The Frontier for High Reliability Chapter 23 The Synthesis Among Magnet Recognition Program Model Components and High Reliability Organizational Principles Chapter 24 Realizing High Reliability Bedside Scientist and Nurse Scientist Collaboration Chapter 25 Ensuring High Reliability in Acute Stroke Treatment Part 8 Translation Into Practice Chapter 26 High Reliability Performance During a Pandemic Chapter 27 Building a High Reliability Head and Neck Operating Room Team Chapter 28 High Reliability in Prevention of Harm From Workplace Violence WPV Chapter 29 Building a Foundation for High Reliability Creating Effective Teams and Tools in Healthcare Patient Safety Now Suzette Woodward, 2022-10-04 Over the past decade or so we have seen a multitude of improvement programmes and projects to improve the safety of patient care in healthcare However the full potential of these efforts and especially those that seek to address an entire system has not yet been reached The current pandemic has made this more evident than ever We have tended to focus on

problems in isolation one harm at a time and our efforts have been simplistic and myopic If we are to save more lives and significantly reduce patient harm we need to adopt a holistic systematic approach that extends across cultural technological and procedural boundaries Patient Safety Now is about the fact that it is time to care for everyone impacted by patient safety how we need to take the time to care for everyone in a meaningful way and how hospitals need to enable staff time to care safely This book builds on the author's two previous books on patient safety Rethinking Patient Safety talked about ways in which we need to rethink patient safety in healthcare and describes what we ve learned over the last two decades Implementing Patient Safety talked about what we can do differently and how we can use those lessons learned to improve the way we implement patient safety initiatives and encourage a culture of safety across a healthcare system Patient Safety Now unites the concepts theories and ideas of the previous two books with updated material and examples including what has been learned by patient safety specialists during a pandemic Patient Safety Now provides the reader with a unique view of patient safety that looks beyond the traditional negative and retrospective approach to one that is proactive and recognizes the impact of conditions behaviours and cultures that exist in healthcare on everyone It is written not only for healthcare professionals and patient safety personnel but for patients and their families who all want the same thing Too often when things go wrong relationships quickly become adversarial when in fact this can be avoided by recognizing that rather than being in separate camps there are shared needs and goals in relations to patient safety Issue of Surgical Clinics Feibi Zheng, 2020-11-25 This issue of Surgical Clinics of North America focuses on Surgical Patient Safety and is edited by Dr Feibi Zheng Articles will include Human factors approach to surgical patient safety Teamwork and surgical team based training Effective handoffs and transfers in surgical patient safety Effective implementation and utilization of checklists in surgical patient safety Standardized care pathways as a means to improve patient safety Evolution of risk calculators and the dawn of artificial intelligence in predicting patient complications Remote monitoring technology use of telemedicine to detect and address surgical complications Rescue after surgical complications The economics of surgical patient safety The trainee's role in patient safety training residents and medical students in surgical patient safety The second victim building surgeon resiliency after complications Processes to create a culture of surgical patient safety Provision of defect free care implementation science in surgical patient safety Administrative and registry databases for patient safety tracking and quality improvement and more Patient Safety in Emergency Medicine Pat Croskerry, Karen S. Cosby, 2009 With the increased emphasis on reducing medical errors in an emergency setting this book will focus on patient safety within the emergency department where preventable medical errors often occur The book will provide both an overview of patient safety within health care the culture of safety importance of teamwork organizational change and specific guidelines on issues such as medication safety procedural complications and clinician fatigue to ensure quality care in the ED Special sections discuss ED design medication safety and awareness of the culture of safety

Handbook of Human Factors and Ergonomics in Health Care and Patient Safety Pascale Carayon, 2006-09-08 A complete resource this handbook presents current knowledge on concepts and methods of human factors and ergonomics and their applications to help improve quality safety efficiency and effectiveness in patient care It provides specific information on how to analyze medical errors with the fundamental goal to reduce such errors and the harm t Textbook of Patient Safety and Clinical Risk Management Liam Donaldson, Walter Ricciardi, Susan Sheridan, Riccardo Tartaglia, 2020-12-14 Implementing safety practices in healthcare saves lives and improves the quality of care it is therefore vital to apply good clinical practices such as the WHO surgical checklist to adopt the most appropriate measures for the prevention of assistance related risks and to identify the potential ones using tools such as reporting learning systems. The culture of safety in the care environment and of human factors influencing it should be developed from the beginning of medical studies and in the first years of professional practice in order to have the maximum impact on clinicians and nurses behavior Medical errors tend to vary with the level of proficiency and experience and this must be taken into account in adverse events prevention Human factors assume a decisive importance in resilient organizations and an understanding of risk control and containment is fundamental for all medical and surgical specialties This open access book offers recommendations and examples of how to improve patient safety by changing practices introducing organizational and technological innovations and creating effective patient centered timely efficient and equitable care systems in order to spread the quality and patient safety culture among the new generation of healthcare professionals and is intended for residents and young professionals in different clinical specialties The Intensive Care Unit Manual Paul N. Lanken, Scott Manaker, Benjamin A. Kohl, C. William Hanson, 2013-09-26 Intensive Care Unit Manual is a practical hands on how to manual that covers the full spectrum of conditions encountered in the ICU guiding you step by step from your initial approach to the patient through diagnosis and treatment Compact affordable and comprehensive the ICU Manual puts all the critical care information you need right at your fingertips Stay at the forefront of critical care with a practice oriented relevant and well illustrated account of the pathophysiology of critical disease presented in a highly readable format Gain valuable insight into the recognition evaluation and management of critical conditions such as respiratory hemodynamic and infectious diseases management of ICU patients with special clinical conditions cardiovascular hematologic and neurological disorders poisoning and overdoses trauma and burns and much more Restorative Just Culture Sidney Dekker, 2025-03-26 In the world of work accountability can often translate into punishment This book explores trust learning and accountability in the aftermath of incidents Fully updated the fourth edition of Restorative Just Culture covers restorative justice challenging conventional notions of blame and retribution to create a just culture in the workplace Whether you re grappling with the fallout of an incident or seeking to foster a culture of trust and compassion this book offers invaluable insights and practical guidance This fascinating title challenges the traditional concept of accountability and urges the reader to consider

not just who broke the rules but who was harmed and what their needs are Written by a pioneer in the field this book draws from extensive case studies and fresh insights Through narratives and thought provoking analysis the author explores the transformative power of restorative justice and the complexities of human error in organizational settings New to this edition are new chapters updates to criminalizing human error a section on forgiveness coverage of implementing restorative justice in an organization and much more The reader of this book can reevaluate how they see their workplace culture and how it can be made safer and fairer Restorative Just Culture From Disciplinary Action to Meaningful Accountability Fourth Edition is a must read for professionals in health and safety business and management and others with accountability in professional Pediatric Critical Care E-Book Jerry J. Zimmerman, 2016-11-29 Still the 1 resource for today s pediatric ICU teams Pediatric Critical Care 5th Edition covers the entire field from basic science to cutting edge clinical applications Drs Bradley P Fuhrman and Jerry J Zimmerman accompanied by an expert team of editors and contributors from around the world bring you today s best information on the current and future landscape of pediatric critical care so you can consistently deliver optimum care to your young patients Boasts highly readable concise chapters with hundreds of useful photos diagrams algorithms and clinical pearls Clear logical organ system approach allows you to focus on the development function and treatment of a wide range of disease entities Includes new content on the expanding use of ultrasound at the bedside and the increase in nursing responsibilities in the PICU Eighteen new chapters cover topics such as delirium metabolism endocrinology nutrition nursing and much more Features expanded and updated information on critical communication professionalism long term outcomes palliative care ultrasonography PCCM in resource limited settings ventilator induced lung injury non invasive ventilation updated CNS pathophysiology the Erythron and immunity and infection Surgical Performance Rhona Flin, George G. Youngson, Steven Yule, 2015-07-13 Enhancing Surgical Performance A Primer in Non Technical Skills explains why non technical skills are vital for safe and effective performance in the operating theatre The book provides a full account with supporting empirical evidence of the Non Technical Skills for Surgeons NOTSS system and behavioural rating framework which helps identify **Women in Industrial and Systems Engineering** Alice E. Smith, 2019-09-13 This book presents a diversity of innovative and impactful research in the field of industrial and systems engineering ISE led by women investigators After a Foreword by Margaret L Brandeau an eminent woman scholar in the field the book is divided into the following sections Analytics Education Health Logistics and Production Also included is a comprehensive biography on the historic luminary of industrial engineering Lillian Moeller Gilbreth Each chapter presents an opportunity to learn about the impact of the field of industrial and systems engineering and women s important contributions to it Topics range from big data analysis to improving cancer treatment to sustainability in product design to teamwork in engineering education A total of 24 topics touch on many of the challenges facing the world today and these solutions by women researchers are valuable for their technical innovation and excellence and their non traditional perspective Found

within each author's biography are their motivations for entering the field and how they view their contributions providing inspiration and guidance to those entering industrial engineering **Researching Patient Safety and Quality in** Healthcare Karina Aase, Lene Schibevaag, 2016-10-03 Researching Patient Safety and Quality in Health Care A Nordic Perspective is an anthology based on contributions from leading researchers on quality and safety in healthcare in the Nordic countries together with four internationally renowned patient safety authors Research on patient safety and quality has been dominated by countries such as the USA England Canada and Australia This book addresses the current debates in research on patient safety and quality in healthcare from a Nordic perspective What are the flavours of Nordic research within these topics What does it add to the international research literature This book illustrates the unique nature of researching patient safety and quality with the Nordic perspective as well as showcasing representative work The book presents an overview of the status and evidence of international and Nordic research on quality and safety in healthcare Four different perspectives are used to present the trends within the research field a patient perspective a methodological perspective a theoretical perspective and a clinical perspective The book then presents the status of Nordic research in the field and displays a set of illustrative work and current research topics within the Nordic context concluding with a discussion of the characteristic features of Nordic research on patient safety and quality in healthcare The anthology presents an inter professional perspective and researchers from disciplines such as medical and nursing sciences humanities social sciences and engineering It is written to contribute to the patient safety cause with translational knowledge that will be useful to researchers policy makers and healthcare managers within Nordic countries and internationally Schmidek and Sweet: **Operative Neurosurgical Techniques E-Book** Alfredo Quinones-Hinojosa, 2021-04-22 Schmidek and Sweet has been an indispensable reference for neurosurgery training and practice for nearly 50 years and the 7th Edition of Operative Neurosurgical Techniques continues this tradition of excellence A new editorial board led by editor in chief Dr Alfredo Ouinones Hinojosa along with more than 330 internationally acclaimed contributors ensures that readers stay fully up to date with rapid changes in the field New chapters surgical videos and quick reference features throughout make this edition a must have resource for expert procedural quidance for today s practitioners Discusses indications operative techniques complications and results for nearly every routine and specialized procedure for brain spinal and peripheral nerve problems in adult patients Covers the latest techniques and knowledge in deep brain stimulation for epilepsy movement disorders dystonia and psychiatric disorders surgical management of blast injuries invasive electrophysiology in functional neurosurgery and interventional management of cerebral aneurysms and arterio venous malformations Includes new chapters on bypass techniques in vascular disease previously coiled aneurysms CSF diversion procedures surgical management of posterior fossa cystic and membranous obstruction laser ablation techniques and brain stem tumors Explores hot topics such as wide awake surgery and ventriculo peritoneal ventriculoatrial and ventriculo pleural shunts Provides

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